

# MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT

The Manor Royal BID has appointed and works in partnership with the Blue Light Group to provide this dedicated service




<b>Month</b>	February 25	<b>Report date</b>	28/02/25	<b>Person</b>	Steve Shaw
--------------	-------------	--------------------	----------	---------------	------------

This report provides highlights drawn directly from detailed Business Rangers reports submitted by the Rangers themselves while carrying out their duties. This is not meant to serve as a comprehensive report on every report or activity carried out by the Business Rangers but provides examples of the kind of work the Rangers have been doing to keep Manor Royal safe and working.

To find what else the BID does to make Manor Royal a safer place see [www.manorroval.org/security](http://www.manorroval.org/security)


## Ranger Reports

<p><b>Commentary</b> 05.02.2025 14:56:07</p> <p><b>Locations</b> County Oak Retail Park</p> <p><b>Details</b> called to boots as they had an active theft in progress white male in a camo jacket blue jeans, stole various items loading into his jacket. The individual was observed running towards Wickes and into the acorn car park, I gave chase and the m&amp;S security guard was on his bike I said grab that guy which he chased and managed to stop him the individual dropped some items but had a lot more on him but he ran off just before I got to him through the park towards Langley green. boots were asked to report via 101. and disc</p> <p><b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	<p><b>Report Type: Crime</b></p> 
<p><b>Commentary</b> 06.02.2025 11:35:48</p> <p><b>Locations</b> Woolborough Lane</p> <p><b>Details</b> whilst on patrol of woolbrough lane rubbish has been fly tipped by the subway entrance.</p>	<p><b>Report Type: Street Cleanliness</b></p> 

**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

<p><b>Commentary</b></p> <p>09.02.2025 10:56:08</p> <p><b>Locations</b> Rutherford Way</p> <p><b>Details</b> whilst on patrol the silver transit has been in the same position for a few days now.</p> <p><b>Escalated</b> Operation Crackdown (operationcrackdown.org)</p>	<p><b>Report Type: Parking</b></p> 
---	---

<p><b>Commentary</b></p> <p>09.02.2025 11:54:33</p> <p><b>Locations</b> County Oak Retail Park</p> <p><b>Details</b> boots security called us out of the store as he has seen a male walking at pace with a bag of clothes, we gave chase and recovered the goods to the value of £130</p> <p><b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	<p><b>Report Type: Crime / Recovery</b></p> 
--	---

<p><b>Commentary</b></p> <p>09.02.2025 12:21:05</p> <p><b>Locations</b> Acorn Retail Park</p> <p><b>Details</b> spoken to a male called jaron who is homeless and is sitting outside Aldi, advised that we are just checking on his welfare.</p>	<p><b>Report Type: Vulnerable Person</b></p> 
--	---

**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

	<b>Report Type:</b>
<p><b>Commentary</b></p> <p>11.02.2025 09:33:30</p> <p><b>Locations</b> Faraday Road <b>Type</b> Parking</p> <p><b>Details</b> called to Faraday road food truck as they are being harassed by the Amazon drivers, each morning they block Faraday Road waiting to get into the yard to load up, I have been told that a white ford transit belongs to them that is blocking the pavements so no one can walk and they have to go onto the road, no one is claiming responsibility for the van, so I have told the food truck to report this to the council parking services as it's an obstruction of the public highway. the vehicle reg HN74 YWD</p> <p><b>Escalated</b> Crawley Council (<a href="https://crawley.gov.uk/council-information/west-sussex-county-council">https://crawley.gov.uk/council-information/west-sussex-county-council</a>)</p>	 


	<b>Report Type: Crime</b>
<p><b>Commentary</b></p> <p>11.02.2025 14:17:37</p> <p><b>Locations</b> Acorn Retail Park</p> <p><b>Details</b> called to Wickes as on Monday the 10th the had a bulk theft of hobs to the value of £571 on the second time 2 males no facial seen on CCTV this is the second time they had taken stock and at the same time of 13.33 first loss total £896 asked the store to report on disc with images as the rangers are not permitted to take images from their CCTV. total £1,440</p> <p><b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

	<b>Report Type: Street Cleanliness</b>
<p><b>Commentary</b></p> <p>12.02.2025 10:28:35</p> <p><b>Locations</b> County Oak Way</p> <p><b>Details</b> on patrol on county oak way on the pavement road side rubbish has been dumped.</p> <p><b>Escalated</b> Maintenance Team</p>	




**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**


	<b>Report Type: Crime / Recovery</b>
<p><b>Commentary</b></p> <p>11.02.2025 15:44:38</p> <p><b>Locations</b> County Oak Retail Park</p> <p><b>Details</b> £76.99 value of goods white male all in grey tracksuit on a push bike attempted to steal razor blades. I followed him towards the door as he said he was going to pay, he attempted to run out the door, so I grabbed his hoodie and pulled him back in to the store holding on to his arm and said what else you got on you, he replied nothing I said undo your jacket I couldn't see anything else and he didn't set the alarms off at the door, he made is way towards the exit of the car park possibly over to the acorn side, I sent a radio message but not one store replied.</p> <p><b>Escalated</b> Disc (<a href="http://discagainstcrime.com">discagainstcrime.com</a>)</p>	


	<b>Report Type: Parking</b>
<p><b>Commentary</b></p> <p>12.02.2025 12:17:37</p> <p><b>Details</b> whilst on patrol the van in the picture has been in the same place now for a few days looks like it's broken down but could be abandoned.</p> <p><b>Escalated</b> Operation Crackdown (<a href="http://operationcrackdown.org">operationcrackdown.org</a>)</p>	

	<b>Report Type: Broken Signage</b>
<p><b>Commentary</b></p> <p>18.02.2025 12:11:27</p> <p><b>Locations</b> Crompton Way</p> <p><b>Details</b> Broken sign post found on floor at the above location.</p> <p><b>Escalated</b> Maintenance Team (<a href="mailto:Jordan.soul@ Crawley.gov.uk">Jordan.soul@ Crawley.gov.uk</a>)</p>	

**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

	<b>Report Type: Graffiti</b>
<p><b>Commentary</b></p> <p>15.02.2025 13:16:14</p> <p><b>Locations</b> County Oak Retail Park Next Building</p> <p><b>Details</b> Graffiti found on building /Plant room inside the above carpark.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	 <p>The images show various instances of graffiti: a large black 'A' on a brick wall, white graffiti on a utility box door, blue graffiti on a dark door, and purple graffiti on a concrete wall.</p>

	<b>Report Type: Street Cleanliness</b>
<p><b>Commentary</b></p> <p>15.02.2025 15:23:13</p> <p><b>Locations</b> James Watt Way</p> <p><b>Details</b> Rubbish found in various places at the above location.</p> <p><b>Escalated</b> Blue Light Security (steve@bluelightgroup.uk)</p>	 <p>The images show litter on the ground: a white plastic container and a yellow object, along with other debris in a grassy area.</p>

	<b>Report Type: Crime / Recovery</b>
<p><b>Commentary</b></p> <p>25.02.2025 13:33:57</p> <p><b>Shops</b> Pets at Home</p> <p><b>Details</b> We managed to recover £18 at the above location, no arrest was made.</p>	 <p>The image shows a jar of pet treats with a black lid and a label that reads 'FRUIT &amp; FLOWERS'.</p>

**MANOR ROYAL BID BUSINESS RANGERS MONTHLY OBSERVATION REPORT**

	<b>Report Type: Crime / Recovery</b>
<p><b>Commentary</b></p> <p>25.02.2025 19:21:28</p> <p><b>Shops B&amp;M</b></p> <p><b>Details</b> Received a call on the radio, to attend the above business location. Upon arrival two individuals were detour, and £850 worth stolen items was recovered. No arrest was made, both individuals are still at large.</p>	

	<b>Report Type: Crime</b>
<p><b>Commentary</b></p> <p>28.02.2025 13:39:10</p> <p><b>Locations</b> County Oak Retail Park</p> <p><b>Details</b> called to county oak Retail park as a lady has been scammed out of money by 2 females acting deaf they have taken more money than was agreed, the two females then ran off towards Tesla, I could not see them after a drive around. Informed the victim to report this to the police.</p> <p><b>Escalated</b> Sussex Police (crimestoppers-uk.org) (Tel: 101)</p>	

To find what else the BID does to make Manor Royal a safer place see [www.manorrooyal.org/security](http://www.manorrooyal.org/security)